

# U S INDUSTRIAL MACHINERY

## LIMITED WARRANTY-SERVICE POLICY

For the first year after delivery and installation, within the Continental United States, by the original consumer, U. S. Industrial Machinery will, at its site, sole option, repair or replace any assembly or part(s), (exempting accessories for sub-vendors whose own policies shall apply), that prove to be defective in material or workmanship, under normal use, so long as the product has been properly installed and operated, and has received normal lubrication, care and cleaning, all in accordance with written instructions, warnings and technical information as provided in the brochures, manuals and other data, and all procedures have been maintained within reasonable industry practices.

Every effort will be made to give credence and assistance in any case where premature failure may not be justified past warranted period. Whenever electrical phase conversion is used in conjunction with a machine, if the dealer or distributor has not been notified, and/or the phase converter is not pre-installed, this warranty shall not be applicable to that machine, its electrical components nor their functions.

In all cases, it is the user's responsibility to supply correct and adequate power to the machine.

There is no presumption of warrantability and without communication with the dealer/distributor and their technical staff, and it is likely most subject item(s) may need to be returned for inspection or evaluation. All parts shipments from U.S.I. will be by standard methods, "rush" shipments will be at the user's expense unless agreed upon or special circumstances might apply.

Once warrantability is decided, you may be assured that your dealer and U.S. Industrial will fully and completely stand behind the warranty policy as described herein. Either the dealer of record or the distributor will arrange for service calls if such is required, and, if not, technicians who can assist via phone or fax will be provided. In either event, replacement parts will be provided rapidly as possible, or the part will be repaired and returned as quick as can be managed, via best way.

No outside service personnel (i.e. one who is not employed by the dealer or distributor) should be arranged for, and no service call should be affected without authorization. Such service calls will be the full responsibility of the user, at their expense, and would not be warrantable.

Undirected attempts at self-diagnosis, modifications or repair, may result in any eventual parts/replacement or repair being more difficult, or in some cases ineffective, so please check with your dealer/distributor first. We're here to help solve problems the best way possible, and not put warrantability in jeopardy.

The distributor clearly, herein, expresses no responsibility for any on-site or consequential damage, failures or conditions that arise from the use, addition or inclusion of unauthorized accessories, or the alteration, or abnormal use of machinery. Nor will they be responsible for on-site or consequential damages, variances, missing items or parts, due to shipping, mishandling, off-loading, placements, reshipments, demonstrations, or installations.

Missing items must be reported at time of delivery, or U.S.I. cannot be held responsible.

Your dealer and distributor want your good will, but most of all your complete satisfaction with our equipment, and our support is the goal. Please do not hesitate to call on us for any assistance you might require. This is how friendships are grown, and continued and future business is achieved.

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Equipment Model\_\_\_\_\_

Serial Number\_\_\_\_\_

Date Delivered\_\_\_\_\_

End User\_\_\_\_\_

Address of End User\_\_\_\_\_

City\_\_\_\_\_ State\_\_\_\_\_ Zip\_\_\_\_\_

Purchased from\_\_\_\_\_

City\_\_\_\_\_ State\_\_\_\_\_ Zip\_\_\_\_\_

Signed\_\_\_\_\_

Title\_\_\_\_\_

Return to: U.S. Industrial Machinery, Attn: Warranty Department, P. O. Box 2098, Memphis, TN 38101